

PREETAM KUMARI

Bengaluru, India

☎ +91 8861242328 ✉ iampritam27@gmail.com 🌐 <https://www.linkedin.com/in/preetam-kumari/>

Work Experience (4.5 years)

Kaleyra

Sep 2022 – Present

Senior Software Engineer

Bengaluru, India

- Contributed to the omnichannel business-communication ecosystem at Kaleyra, supporting personalized client engagement through messages, whatsapp, programmable voice services, and more.
- Designed and developed an intuitive campaign-management interface that enables businesses to send bulk communications across channels including WhatsApp, voice, and SMS.

Cimpress Technology

Aug 2021 – Aug 2022

Full Stack Developer

Bengaluru, India

- Worked with Cimpress, a global leader in mass customization focused on personalized products such as custom mugs, pens, clothes and more.
- Designed and developed microservices for order maintenance and tracking, improving the end-to-end fulfillment process for mass-customized products across production plants.
- Analyzed existing workflows and delivered configuration-driven solutions that simplified onboarding for new business processes, increasing operational flexibility and efficiency.

Education

Bangalore Institute of Technology (BIT Bangalore)

2017 - 2021

Bachelor of Engineering (B.E.) in Information Science and Engineering

CGPA - 8.42

Projects

Cloud-web - Kaleyra(acquired by TATA Communications) | Javascript, TailwindCSS, React, Redux, Node.js, MongoDB

- Designed and developed the Campaigns Module UI for WhatsApp, Voice, and SMS channels on the Kaleyra.io platform.
- Campaign enables businesses to launch large-scale messaging campaigns, allowing them to reach customers worldwide with bulk communications.
- Quickly adapted to new technologies as needed and consistently delivered high-quality features on time, earning top performance ratings throughout my years at Kaleyra.

MIS Microservices - Cimpress Technology | Node.js, React, Redux, TypeScript, PostgreSQL

- Developed and maintained the Production Entity Tracker API and UI, enabling the creation, updating, and end-to-end management of production entities (products/batches) on the shop floor, ensuring accurate tracking across all manufacturing stages.
- Built and enhanced Order Service to efficiently manage order intake, handle held orders, and maintain a reliable backlog management system that supports smooth production workflows.

Volunteer Work

Make A Difference (MAD)

Aug 2018 – Aug 2023

Academic Volunteer

Bengaluru, India

- * Led weekly educational sessions for children at the MAD shelter and mentored incoming volunteers. This experience strengthened my communication, leadership, and teamwork skills.

Profile Links

[Portfolio](#), [GitHub](#), [LinkedIn](#)

Technical Skills

Languages: JavaScript, TypeScript, Python, SQL, HTML5, CSS3

Technologies/Frameworks/Libraries: Node.js, ReactJS, Next.js, GraphQL, Redux, Hooks, LIT, LLM

Databases: PostgreSQL, MongoDB, MySQL

Debugging Tools: Chrome Dev Tools

Testing Tools: Test Driven Development, Jest

Other: UI/UX Design, GIT, RESTful APIs, Agile Development, SCRUM, CI/CD, TDD, Data Structures and Algorithms, LLD, HLD, MSW